



40/42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW

[foi@secamb.nhs.uk](mailto:foi@secamb.nhs.uk)

25th October 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/09/34.

You requested the following information:

**Can you tell me how many homes were blacklisted by the ambulance service following assaults on staff in a) 2016, b) 2015, c) 2014, d) 2013 and e) 2012?**

We do not hold historical data on this subject. Please see the information below relating to current red and amber markers and where these are located.

**Can you tell me how many homes in Brighton were blacklisted by the ambulance service following assaults on staff in a) 2016, b) 2015, c) 2014, d) 2013 and e) 2012?**

We do not hold historical data on this subject. Please see the information below relating to current red and amber markers and where these are located.

**Can you tell me how many homes in Worthing were blacklisted by the ambulance service following assaults on staff in a) 2016, b) 2015, c) 2014, d) 2013 and e) 2012?**

We do not hold historical data on this subject. Please see the information below relating to current red and amber markers and where these are located.

**Can you tell me how many homes in Crawley were blacklisted by the ambulance service following assaults on staff in a) 2016, b) 2015, c) 2014, d) 2013 and e) 2012?**

We do not hold historical data on this subject. Please see the information below relating to current red and amber markers and where these are located.

**Can you tell me how many homes in Hastings were blacklisted by the ambulance service following assaults on staff in a) 2016, b) 2015, c) 2014, d) 2013 and e) 2012?**

We do not hold historical data on this subject. Please see the information below relating to current red and amber markers and where these are located.

**Can you tell me what is the longest time that a home has remained on the ambulance service's blacklist for?**

We are mindful of our duty to our staff and do not want to expose them to any unnecessary hazards which includes incidents where they may be subjected to potential violence. In making this assessment however, we do not deem it appropriate to "flag" entire areas, but instead will history mark individual addresses where and when it is appropriate.

The Trust maintains a log of addresses where the patient/s (or other residents at the address) concerned are considered to represent an actual or potential danger to our staff.

A red marker relates to the highest risk category and is defined as those addresses where information available makes it clear that staff have been physically assaulted or threatened with violence.

An amber marker relates to those addresses where information available makes it clear that there is a potential risk to crews, or of abusive, aggressive/ inappropriate behaviour.

Markers are periodically reviewed to ensure they still apply. Red markers are reviewed after six months and if no further incidents the marker is downgraded to amber. Amber markers are reviewed after six months and if no further incidents the markers are removed.

When The Trust responds to a marked address, the Emergency Operations Centre will alert the attending crew to the nature of the marker to ensure they are aware of the potential risk; in some cases this will include instructions to await the arrival of the police prior to approaching the property in question.

Requests for history markers are considered on a monthly basis at a working group attended by a wide representation; however Emergency Operations Centre Managers can determine a temporary marker if there is an urgent request for one.

There are currently 19 addresses with red markers and 16 addresses with amber markers in the Sussex area.

Please see the following list of towns in Sussex which currently have red markers. We can only provide these details as this is how this information is recorded within the Trust.

Rye  
Lancing  
Brighton x3  
Worthing x2  
Lancing  
Henfield  
St Leonards  
Bexhill x2  
Hove x3  
Rustington  
Sompting

Ditchling  
Hastings

Please see the following list of areas which currently have amber markers. We can only provide the areas as this is how this information is recorded within the Trust.

Brighton  
Bexhill  
Eastbourne x3  
Uckfield  
East Ashling  
Seaford  
Rottingdean x2  
Southwick  
Worthing x2  
Hailsham  
East Wittering  
Hove

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust  
40-42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW  
Email: [complaints@secamb.nhs.uk](mailto:complaints@secamb.nhs.uk)

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust